



NHS Number Programme

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Overview Presentation for
PACS and Teleradiology SIG
6th March 2009



About the NHS Number



This is your **NHS medical card**
 Please keep it in a safe place. It is proof that you are entitled to NHS treatment.
 Your NHS number is 450 [redacted] 7104
 Please tell us this number if you get in touch with us. We will help us to find your records more quickly.

NORTH
 TOWER HOUSE
 TEESDALE SOUTH
 THORNABY
 STOCKTON ON TE TS17 6SE

BRIAN HEDLEY
 [redacted]

TS23

PLEASE DESTROY ANY MEDICAL CARD PREVIOUSLY ISSUED TO YOU

Your doctor is DH WHITE 08/01/1953

What to do if you want to change your doctor

To the patient Please read the notes about this on the other	To the new doctor Please fill in this part of the card
2 Fill in this part of the card and give it to the new doctor to sign it	Your name
Your signature	Your code number
Date	Your signature to accept this patient
If you are not the patient, please say what your relationship is to the patient	Date
Name and address if either is different from above	If you will be dispensing drugs, tick here If you claim a rural practice payment number of miles between your main surgery and the patient's home: []

HA.09ther SE1
 08.07.03
 Card issued on

- The NHS Number is a unique 10 digit number, allocated to every individual registered with the NHS in England and Wales and is used to support healthcare.
- In 1996 the new style unique 10 digit NHS Number was introduced, replacing a variety of inconsistent predecessors.



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Aims

“Getting to grips with the use of the NHS Number will:

- Minimise the clinical risks caused through misallocation of patient information.
- Resolve some of the barriers to safely sharing information across healthcare settings; and
- Assist with long term follow up processes and Clinical Audit.”

Sir Bruce Keogh
NHS Medical Director



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Improved Patient Safety



Incidents resulting from confusion and errors, many involved around duplications in local number systems, adversely affects a patient's safety.



Recent reports to the National Patient Safety Agency (NPSA) about incidents arising from reliance on local hospital number systems make clear that this can create a real danger to patient safety, resulting in Safer Practice Notice NPSA/2008/SPN001



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Reporting and Learning System
 Quarterly Data Summary
 Nov '08



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CT scan viewed for the wrong patient.

...same first and last name...Dr reported scheduled angiogram/angioplasty unnecessary but that pt had ovarian cancer.

Images assigned to another patient

... attendances of this pt can only be viewed on other pt's history... Images were available on PACS but had never been resourced or reported on

ID from another hospital

...Infant...had been to theatre and had drugs since admission...no hospital number on any drug chart... still had previous hospital's bands on.

Incorrect match

...GP surgery chasing result...specimen had been matched to twin brother...NHS Number available but not used. Member of staff used DOB search



Priority Settings

Priority Settings are environments where benefits are likely to deliver patient safety gains

- § General Practice Primary Care and Secondary Care NHS Providers
- § Ambulance Trusts, Out of Hours, NHS Direct, Walk in Centres, Pharmacy, Mental Health and Community Care
- § Social Care

Analysis of benefits case still required

- § Dentistry, Opticians
- § Prisons



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Projects

Published Standards:

General Practice (DSCN 31/2008)

Secondary Care (DSCN 32/2008)

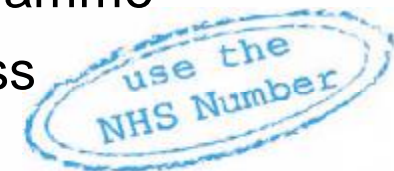
In Progress:

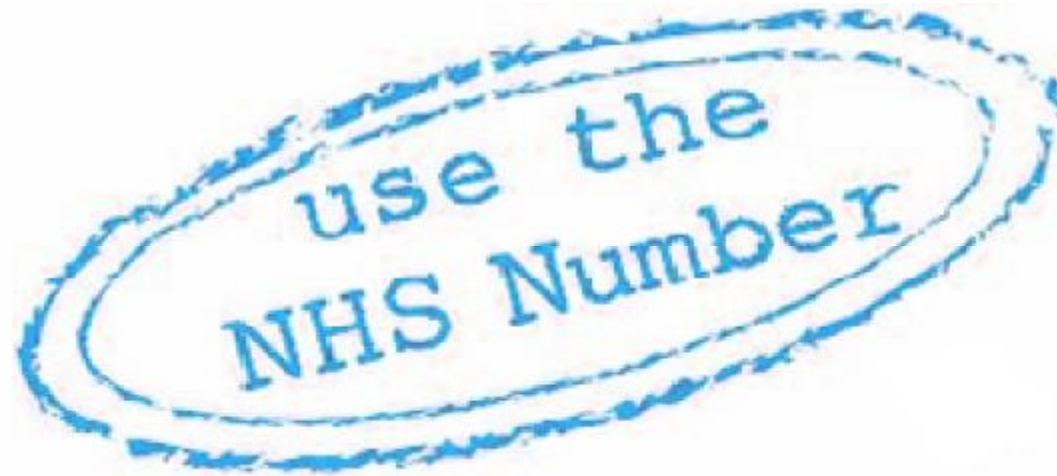
**Social Care Standard Development (Requirements Standard Stage/
PID in development)**

- Working in conjunction with the Health and Social Care Integration Programme.
- MS(H) has approved NHS Number can be used within social care.

Public Awareness Campaign (Planning stage)

- Links to Pandemic Influenza preparedness Programme
- Exploring options for developing public awareness





Your Healthcare, Your Record, Your Number

www.connectingforhealth.nhs.uk/systemsandservices/nhsnumber/

nhsnumber@nhs.net



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